



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

POLICY UPDATE

Target Audience - Qualified Vendors and Providers

Transmittal Date - 10/06/2021

The DDD Policy Unit published new and revised policies on Wednesday, October 6, 2021. The policies are available on the Division's [Policy webpage](#).

NEW POLICIES

[Division Medical Policy Manual Chapter 1620-O - Abuse, Neglect, and Exploitation Reporting Standard](#)

This is a new policy regarding the mandatory reporting of any known or suspected allegation of abuse, neglect or exploitation of a child or a vulnerable adult receiving care and services through the Division; including who must make a report; who must be notified; submission of an incident report, and investigation requirements.

RETIRED POLICIES

Division Provider Policy Manual Chapter 45 - After Hours Telephone Survey

This policy is no longer needed and has been retired. All pertinent information is now outlined in Chapter 62 - Electronic Visit Verification.